

1 May 2020

## Letter from the CEO

Dear Students

I want to acknowledge the serious impact that the Coronavirus pandemic has had on you. I understand that this is a challenging period and I genuinely feel for you all.

To support you during this pandemic period, we have initiated our Financial Support Package. We are providing you with the following relief:

- 10% reduction for full Term 3 tuition fee payments for all vocational course fees
- Waive all late fees for Term 2, 2020 and Term 3, 2020
- Waive all fees for flexible payment plans, instalment payment plans, and payment due date extension requests
- Waive all change of course fee
- Waive all administrative fees for documents issuance
- Waive reassessment fees for students who have fully paid their tuition fee for Term 3, 2020.

Please regularly check our website for updates with regards to our continuous support to you. The website address is: <http://www.mega.edu.au/important-announcements/>

Under that Announcement section, we have also included government announcements and initiatives that may assist you. An example of that initiative is allowing international students to access their Australian superannuation.

In addition to the above, we have added 'Jobs' on the same section of that website page to assist you. There are a few companies that are still hiring casual staff during the COVID-19 pandemic period. Some examples are Coles, Woolworths, etc.

We have also included some guides there which you may find it helpful to assist you navigating through this challenging period.

MEGA will continue to review the situation on a regular basis and provide appropriate continuous support to you.

Thank you for choosing MEGA. Please stay safe and healthy.

Regards

Henry Liu  
Chief Executive Officer