

## 607-FM-MEGA Student Testimonial



Dear student,  
Congratulations for your hard work and achievements at MEGA! We love to hear about your experience. Your feedback is invaluable as we will use it to improve MEGA for future students. Your feedback will be confidential.

### Student details:

Name: \_\_\_\_\_ Student ID: \_\_\_\_\_ Nationality: \_\_\_\_\_  
Course enrolled: \_\_\_\_\_  
Facebook: \_\_\_\_\_ Tweeter: \_\_\_\_\_ Instagram: \_\_\_\_\_  
LinkedIn: \_\_\_\_\_ Wechat: \_\_\_\_\_ Line: \_\_\_\_\_

### Part 1. Tell us about your story 😊

1. Why do you decide to study English/VET with MEGA?

|  |
|--|
|  |
|  |
|  |
|  |

2. What do you like the most about MEGA's course?

|  |
|--|
|  |
|  |
|  |
|  |

3. How do you find your teachers/trainers?

|  |
|--|
|  |
|  |
|  |
|  |

4. Is/are the course(s) helpful to your life and work? Please tell us a bit more.

|  |
|--|
|  |
|  |
|  |
|  |



MEGA

A SMARTER PATHWAY

5. Which is your most memorable moment at MEGA? Please tell us in detail.

|  |
|--|
|  |
|  |
|  |
|  |

6. What is your plan for the future? Can MEGA help you with anything?

|  |
|--|
|  |
|  |
|  |
|  |

## Part 2. We value your opinions 👍

1. Considering everything about your study in MEGA, how satisfied were you overall?

Extremely dissatisfied

Extremely satisfied

|  |  |  |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|--|--|
|  |  |  |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|--|--|

a. Compared to other training institutions, the MEGA experience is \_\_\_\_\_

\_\_\_\_\_

b. Can you tell us more about what made it so positive/negative?

\_\_\_\_\_

\_\_\_\_\_

2. How would you rate your experience with MEGA in these areas? Please select one answer per statement.

Extremely dissatisfied

Extremely satisfied

|                                 |  |  |  |  |  |  |  |  |  |  |  | NA |
|---------------------------------|--|--|--|--|--|--|--|--|--|--|--|----|
| Student services                |  |  |  |  |  |  |  |  |  |  |  |    |
| Education quality               |  |  |  |  |  |  |  |  |  |  |  |    |
| Welfare support                 |  |  |  |  |  |  |  |  |  |  |  |    |
| Event and excursions            |  |  |  |  |  |  |  |  |  |  |  |    |
| Classroom facility              |  |  |  |  |  |  |  |  |  |  |  |    |
| Lounge, kitchen, terrace & etc. |  |  |  |  |  |  |  |  |  |  |  |    |
| IT facilities and support       |  |  |  |  |  |  |  |  |  |  |  |    |

What improvement would you like to see in MEGA? \_\_\_\_\_

\_\_\_\_\_

3. What social media do you generally use? \_\_\_\_\_

\_\_\_\_\_

Version 5: March 2025

Document Owner: Student Services Officer

Approved: CEO

Next Review: Dec 2025

Macquarie Education Group Australia Pty Ltd t/a MEGA Education

Provider Code: 91305 CRICOS Code: 02657J

L9, 225 Clarence Street Sydney NSW 2000

How would you rate your experience with MEGA's communication? *Please select one answer per statement.*

|              | Extremely dissatisfied                                                            |                                                                                   |                                                                                   |                                                                                   |                                                                                   | Extremely satisfied                                                               |                                                                                    |                                                                                     |                                                                                     |                                                                                     | NA |
|--------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|----|
|              |  |  |  |  |  |  |  |  |  |  |    |
| MEGA website |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |                                                                                     |                                                                                     |                                                                                     |    |
| Facebook     |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |                                                                                     |                                                                                     |                                                                                     |    |
| Twitter      |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |                                                                                     |                                                                                     |                                                                                     |    |
| Instagram    |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |                                                                                     |                                                                                     |                                                                                     |    |
| LinkedIn     |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |                                                                                     |                                                                                     |                                                                                     |    |

4. What content or information would you suggest to publish on MEGA social media platforms?

|                      | Extremely uninterested                                                            |                                                                                   |                                                                                   |                                                                                   |                                                                                   | Extremely interested                                                              |                                                                                    |                                                                                     |                                                                                     |                                                                                     | NA |
|----------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|----|
|                      |  |  |  |  |  |  |  |  |  |  |    |
| News and development |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |                                                                                     |                                                                                     |                                                                                     |    |
| Teacher and trainer  |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |                                                                                     |                                                                                     |                                                                                     |    |
| Event photos         |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |                                                                                     |                                                                                     |                                                                                     |    |
| Online tutorial      |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |                                                                                     |                                                                                     |                                                                                     |    |
| Career advice        |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |                                                                                     |                                                                                     |                                                                                     |    |
| Student testimonial  |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                   |                                                                                    |                                                                                     |                                                                                     |                                                                                     |    |

Others please specify:

---

5. Finally, is there anything else about MEGA that you would like to provide feedback about?

|  |
|--|
|  |
|  |
|  |
|  |
|  |

I hereby provide my consent for MEGA to use the above testimonial feedback and my photos/videos for promotional and marketing purposes. MEGA confirms that this will be confidential to third parties or external stakeholders without your authorisation.

---

Name

---

Signature

---

Date

Thank you for your time! We wish you all the best for your future and we look forward to seeing you again soon!